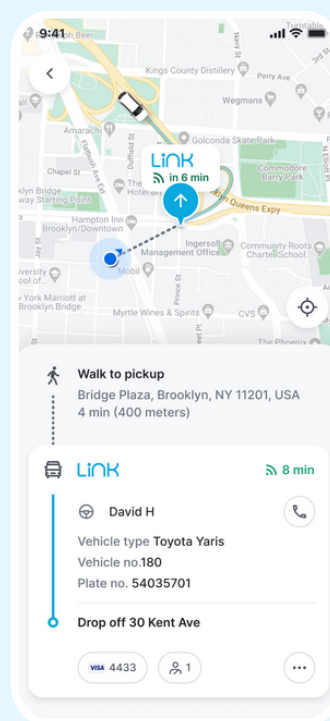
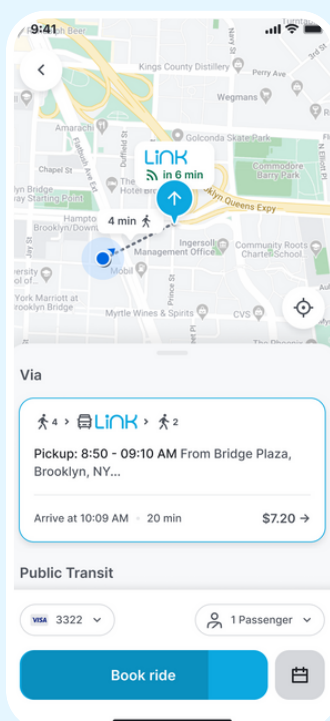
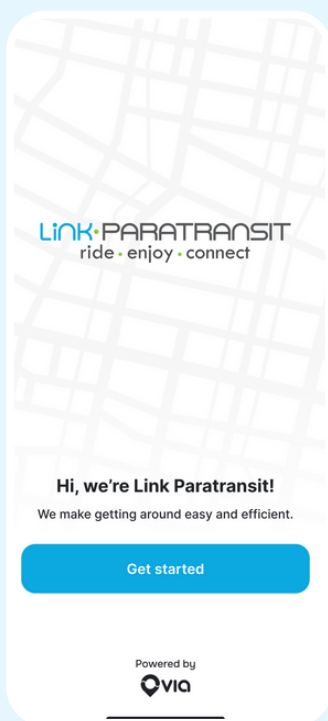


Everything you need to know about the Link Paratransit app:

Welcome to Link Transit's new app, where you can view & book your Paratransit trips! You can still call (336) 222-5465, Option 2 to book your rides and ask questions, but if you want to try the app, we're here to help.

- 1** Search **Link Paratransit** in the App or Google Play Store to download
- 2** Enter your pickup and drop off location, and when you want to go
- 3** Track your ride!
Watch as the bus drives to your location



You can also visit: <https://linkparatransit.app.ridewithvia.com/> to make reservations.

You will receive ride notifications on the app, by call, or by text.

At 4pm

The day before your trip

You will receive one reminder for each trip you have scheduled **for the following day**, so you may receive more than one reminder.

5 mins

When your driver is near

On the day of your trip, you will automatically receive a notification when your **driver is 5 minutes away**. Please get ready for your trip!

Arrives

When your driver arrives

When your driver arrives, you will receive an “**I’m here**” notification. The driver will wait 5 minutes for you before considering your trip a no-show.

